IDOL
Microsoft Teams Connector

Software Version 12.10.0

Release Notes

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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the Access Levels descriptions.

Contents

New in this Release

The following new features were released in Microsoft Teams Connector version 12.10.0.

- The connector has been updated following changes in the Microsoft Graph API.

- The connector can synchronize messages that were sent or received by a specific list of users. To specify the list of users, set the new configuration parameter `ExplicitUsers`.

- The connector can ingest recordings of calls. To do this, set `IndexCallRecordings=TRUE`.

- The connector indexes a single copy of each user chat message, and the document ACL includes all of the users permitted to read the message. Earlier versions of the connector indexed a separate copy of the message for each user included in the chat.

- If an error occurs when retrieving a message or attachment, the connector tries again on the next synchronize cycle. The parameter `MaxMessageRetries` has been added so that you can specify the maximum number of retries.

- Additional information is included in document metadata. For example, documents that represent attachments now include a field describing the MIME type of the file.

- The third-party libraries libxml2 and libxslt have been updated, to versions 2.9.11 and 1.1.34 respectively.

Resolved Issues

The following issues were resolved in Microsoft Teams Connector version 12.10.0.

- When processing some attachments, the error "Failed to download attachment: Could not determine path in drive ..." could be seen in the logs.

- The `QueueInfo` action (with `QueueAction=GetStatus`) would return an error when the total number of actions exceeded 999.

Supported Operating System Platforms

Microsoft Teams Connector 12.10.0 is supported on the following platforms.

Windows (x86-64)

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

Linux (x86-64)

The minimum supported versions of particular distributions are:

- Red Hat Enterprise Linux (RHEL) 6
- CentOS 6
- SuSE Linux Enterprise Server (SLES) 12
- Ubuntu 14.04
- Debian 8

Solaris (x86-64 and SPARC 64)

DEPRECATED: Support for Solaris x86-64 and SPARC 64 was deprecated in IDOL version 12.10, for all IDOL components except KeyView. IDOL components are currently still available for Solaris, but might not be available in future.

- Solaris 11
- Solaris 10

Documentation

The following documentation was updated for Microsoft Teams Connector version 12.10.0.

- *Microsoft Teams Connector Help*