

IDOL Salesforce Chatter Connector

Software Version 12.10.0

Release Notes



Document Release Date: October 2021
Software Release Date: October 2021

Legal notices

Copyright notice

© Copyright 2021 Micro Focus or one of its affiliates.

The only warranties for products and services of Micro Focus and its affiliates and licensors (“Micro Focus”) are as may be set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

Support

Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that Micro Focus offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- Search for knowledge documents of interest
- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

Contents

New in this Release	4
Resolved Issues	5
Supported Operating System Platforms	6
Documentation	7

New in this Release

The following new features were released in Salesforce Chatter Connector version 12.10.0.

- The third-party libraries libxml2 and libxslt have been updated, to versions 2.9.11 and 1.1.34 respectively.

Resolved Issues

The following issues were resolved in Salesforce Chatter Connector version 12.10.0.

- The `QueueInfo` action (with `QueueAction=GetStatus`) would return an error when the total number of actions exceeded 999.

Supported Operating System Platforms

Salesforce Chatter Connector 12.10.0 is supported on the following platforms.

Windows (x86-64)

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

Linux (x86-64)

The minimum supported versions of particular distributions are:

- Red Hat Enterprise Linux (RHEL) 6
- CentOS 6
- SuSE Linux Enterprise Server (SLES) 12
- Ubuntu 14.04
- Debian 8

Solaris (x86-64 and SPARC 64)

DEPRECATED: Support for Solaris x86-64 and SPARC 64 was deprecated in IDOL version 12.10, for all IDOL components except KeyView. IDOL components are currently still available for Solaris, but might not be available in future.

- Solaris 11
- Solaris 10

Documentation

The following documentation was updated for Salesforce Chatter Connector version 12.10.0.

- *Salesforce Chatter Connector Help*