Serena® StarTool® DA 5.7.3 Readme

23 February 2016

This Readme file contains information you should know before you install or use Serena® StarTool® DA Version 5.7.3.

StarTool DA 5.7.3 supports only a full install of the StarTool DA product. Both SMP/E and IEBCOPY installation methods are supported.

NOTE The StarTool DA 5.7.3 ESPYCL00 CLIST is shipped with a default of MODE(ZMF) instead of MODE(NONE). Thus, anytime the CLIST is executed (without an override), MODE(ZMF) will be used for the StarTool DA Configurator. If the installation is completed with MODE(ZMF), all panels will reflect the ZMF DA option.

For those not installing the StarTool DA as an option of ZMF, one of the following two workarounds should be used so that panels will not reflect the ZMF DA option:

1 Set the mode dynamically each time the Configurator is entered by using one of the following overrides:

- ESPYCL00 MODE(ZMF). Force the use of ZMF.

- ESPYCL00 MODE(STARTOOL). Force the use of StarTool DA.

- ESPYCL00 MODE(RESET). Force the product to prompt for the mode.

2 Set the mode permanently (to something other than MODE(ZMF):

a Edit the ESPYCL00 CLIST and change the default from MODE(ZMF) to one of the following:

- MODE(STARTOOL). Force the use of StarTool DA.

- MODE(NONE). Force the product to use the most recently used mode.

b If MODE(NONE) is selected and the Configurator has already been entered at least once, use one of the overrides listed above the next time the Configurator is entered, (If you do not do this, the Configurator will continue to use the most recently used mode of MODE(ZMF).

Unless you edit the ESPYCL00 CLIST and change MODE(ZMF) to MODE(NONE), the change made by the override will be effective only for the current execution of the Configurator.

General Information

StarTool® DA is a dump management system that provides detection, capture, notification, diagnostics, and analysis for application abends. It is specifically engineered to provide universally accepted IBM dumps, such as CICS-formatted transaction dumps and IBM SVC (SDUMP) dumps, so that you can eliminate the process of production problem replication.

Accessing the Documentation

All documentation is available in Adobe Portable Document Format (PDF) for download from the Serena Customer Support Web site at:

http://support.serena.com

A customer ID and password are required to access the site. To obtain a user ID and password, sign up online or contact Customer Support by e-mail or telephone.

After you have logged on to the Serena Support Web site, take the following steps to view the documentation for any release for which you are licensed:

- Select the **Downloads** tab.

- Select StarTool DA from the **Available Products** list.

- Click **Download Documentation** in the **Documentation** column corresponding to the desired product release.

To view a PDF document, download the free Adobe Reader from Adobe Software at:

`http://get.adobe.com/reader/`

Version 9.0 or higher is recommended.

You can search for information on specific topics across all the PDF documentation in the same or subordinate folders at once using Adobe Reader. See the Adobe Reader help for information on multi-document PDF search.

Customer Support

- **Online Support** — The Serena Customer Support Web site at http://support.serena.com provides an easy way for customers to manage their support cases, download software patches, or search our Knowledgebase for the latest technical information about our products at any time. The most recent version of this Readme and all product documentation are also available from the Support Web site.

- **Telephone Support** — Telephone contact numbers for Serena Customer Support are posted by region on the Contacting Serena Technical Support page of the Customer Support Web site. No password is needed to access Customer Support contact information.

- **E-mail Support** — Customers can send support requests by e-mail to support@serena.com.

- **Authorized Support Representative** — Some support contracts specify that support calls will be centrally managed within the customer organization. This practice enables related issues to be

aggregated across multiple customer sites or functional groups, and it ensures accountability for the satisfactory resolution of open issues. You should determine whether you have such a support contract before contacting Serena Customer Support. If you do have such a contract, submit your support request to the designated support manager within your organization and arrange for that person to contact Serena.

New Features in StarTool DA 5.7.3

StarTool DA 5.7.3 is a maintenance release that adds support for:

- Enterprise COBOL for z/OS version 5.*x*.

- CICS Transaction Server for z/OS versions 5.1, 5.2, and 5.3.

Fixes in Version 5.7.3

You can access information about the list of defects that have been fixed in StarTool DA 5.7.3 from the Support Web site at:

http://knowledgebase.serena.com/InfoCenter/
index?page=content&cat=STRDA_5.7.3_RESOLVED&channel=DEFECTS

Installation Considerations

StarTool DA 5.7.3 supports only a full product installation. Both SMP/E and IEBCOPY installation methods are supported.

Refer to the *StarTool DA Installation and Setup* guide for detailed installation instructions.

Licensing

StarTool DA 5.7.0 and higher implement new licensing technology based on XML. The new technology enables StarTool DA to take advantage of planned consolidations and enhancements to Serena's software licensing process. Migration to the new license technology from StarTool DA 5.6.x or earlier requires customers to obtain a new license key, as license SERtificates for these versions are not compatible with StarTool DA 5.7 and above.

To obtain a new license key, contact Serena Customer Support before you install the product. Open a case requesting a new XML-based license key. On the LPAR where StarTool DA will be installed, run the following command from an MVS operator console:

    D M=CPU

Attach the results to your case. Customer Support will issue a license key within 24 hours.

Software Compatibility Requirements

The products that are compatible with StarTool DA 5.7.3 are identified on the Platform Matrix. You can access the Platform Matrix on the Serena Customer Support Web site at:

http://support.serena.com

A customer ID and password are required to access the site. To obtain a user ID and password, sign up online or contact Customer Support by e-mail or telephone.

After you have logged on to the Serena Support Web site, take the following steps to view the Platform Matrix:

- Select the **Downloads** tab.

- Select **StarTool DA** from the **Available Products** list.

- Click on the word **Excel** associated with the desired StarTool DA release in the **Platform Matrix** column on the right.

Known Issues

No issues are known to exist in StarTool DA 5.7.3.

Documentation Updates

Later Readme files for this product version may be posted online if additional information is available or a patch for the product is issued. User manuals may also be updated between product releases. Licensed customers can download updated documentation at any time from the Serena Customer Support Web site.